

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC-Executive Director](#)
To: [REDACTED]
Subject: 2020-00160
Date: Wednesday, June 17, 2020 10:40:00 AM

Jim Hendrickson,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160 .

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, June 17, 2020 9:24 AM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: 2020-00160

-----Original Message-----

From: jim hendrickson <[REDACTED]>
Sent: Tuesday, June 16, 2020 8:52 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00160

We just had a rate increase. I live at 923 Bellwood Road Middlesboro Kentucky. Water bills are outrageous as it is. I live on a fixed income and struggle to make ends meet. I oppose this increase.
Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC-Executive Director](#)
To: [REDACTED]
Subject: 2020-00160
Date: Wednesday, June 17, 2020 10:38:00 AM

Jason Frazier,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, June 17, 2020 9:24 AM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: 2020-00160

From: Jason Frazier <[REDACTED]>
Sent: Tuesday, June 16, 2020 8:43 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00160

I am a current resident of Middlesboro, Ky and my address is 307 Picadilly ct. I am writing to oppose the water increase rate proposed by the Water Service Corp of Kentucky. This is a high poverty area and there was just a recent increase in the last two years.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC-Executive Director](#)
To: [REDACTED]
Subject: Case# 2020-00160
Date: Wednesday, June 17, 2020 10:37:00 AM

Rosanna Frazier,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, June 17, 2020 9:24 AM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: Case# 2020-00160

-----Original Message-----

From: Rosanna Frazier <[REDACTED]>
Sent: Tuesday, June 16, 2020 8:35 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case# 2020-00160

To Whom It May Concern:

As a resident of Middlesboro, KY I am asking you to oppose any increase in rates requested by the Water Service Corp of Kentucky. Our area is a high poverty area. Even under normal circumstances several find great difficulty in paying their bills. Now with the Covid crisis it would be almost impossible for several residents. My elderly grandparents and my dad live on fixed income and know how much this will hurt them. I seen how much it hurt when there was an increase a couple of years ago. In the past a lesser rate of increase was given than what was requested, even that would

be too much for our community. If you have any questions that you may need me to answer my address is 307 Picadilly Ct. Middlesboro, KY 40965. My phone number is [REDACTED]. Thank you for your time.

Sent from my iphone
Rosanna Frazier

From: Bruner, Brandon S (PSC) on behalf of PSC-Executive Director
To: [REDACTED]
Subject: Rate opposition letter 2020-00160
Date: Wednesday, June 17, 2020 10:35:00 AM
Attachments: Document1.docx
Importance: High

Lucas B. Carter,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, June 16, 2020 12:53 PM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: rate opposition letter 2020-00160
Importance: High

From: Carter, Lucas B [REDACTED]
Sent: Tuesday, June 16, 2020 12:44 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: rate opposition letter 2020-00160
Importance: High

Dear KY PSC COMMISSION MEMBERS;

In regards to Case 2020-00160 Water Service Corp of KY

Members, please do not give water service corp of ky another increase. I understand from time to time increases are needed, but do you realize the increases they have received over the past 10 years??? Last year they were granted a significant increase. The last time, I turned the sink on and flushed a toilet they still flush the same way. This company is seeking increases yearly from you because they see how easy it is to obtain from you. On a business side if you ask and receive every time you request then no wonder they ask again so suddenly. Middlesboro is a poverty city and COVID-19 has hurt the area and paychecks of rate payers. We simply cannot afford more. When I read your mission statement it clearly states you are for Kentuckians and for fair equal rates. I am

asking that you prove to be true as your mission statement and refuse this increase. Kentuckians deserve better than this. SO please look back on how many increases they have been giving 2009 they were giving 29 percent, 2011 3 percent, 2014 4 percent, yet another increase last year of approximately 18 percent. This shows you how they are taking advantage of rate payers. The letter they sent with bill did not say Middlesboro Customers it stated Hickman. Maybe this was intentional because they realize Middlesboro residents voice opinions in opposition or were they embarrassed to be asking again so suddenly. I would like to see a Independent audit of how they expend their monies and operating cost? As a Concerned Citizen, rate payer, Former Council Member for 6 terms total of 12 years, I know this City and resident cannot continue at this pace. You are our help in this matter, I ask that you simply say NO to them for this increase for not informing the consumers in timely manner and putting wrong flyer in with Bill. Remember this administration says they are focused on ALL KENTUCKIANS show us.

Sincerely, Lucas Carter

Middlesboro KY

Dear KY PSC COMMISSION MEMBERS;

In regards to Case 2020-00160 Water Service Corp of KY

Members, please do not give water service corp of ky another increase. I understand from time to time increases are needed, but do you realize the increases they have received over the past 10 years??? Last year they were granted a significant increase. The last time, I turned the sink on and flushed a toilet they still flush the same way. This company is seeking increases yearly from you because they see how easy it is to obtain from you. On a business side if you ask and receive every time you request then no wonder they ask again so suddenly. Middlesboro is a poverty city and COVID-19 has hurt the area and paychecks of rate payers. We simply cannot afford more. When I read your mission statement it clearly states you are for Kentuckians and for fair equal rates. I am asking that you prove to be true as your mission statement and refuse this increase. Kentuckians deserve better than this. SO please look back on how many increases they have been giving 2009 they were giving 29 percent, 2011 3 percent, 2014 4 percent, yet another increase last year of approximately 18 percent. This shows you how they are taking advantage of rate payers. The letter they sent with bill did not say Middlesboro Customers it stated Hickman. Maybe this was intentional because they realize Middlesboro residents voice opinions in opposition or were they embarrassed to be asking again so suddenly. I would like to see a Independent audit of how they expend their monies and operating cost? As a Concerned Citizen, rate payer, Former Council Member for 6 terms total of 12 years, I know this City and resident cannot continue at this pace. You are our help in this matter, I ask that you simply say NO to them for this increase for not informing the consumers in timely manner and putting wrong flyer in with Bill. Remember this administration says they are focused on ALL KENTUCKIANS show us.

Sincerely, Lucas Carter

Middlesboro KY

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC-Executive Director](#)
To: [REDACTED]
Subject: Case No. 2020-00160
Date: Wednesday, June 17, 2020 10:30:00 AM

Scott Mills,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160 .

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Tuesday, June 16, 2020 10:21 AM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: 2020-00160

-----Original Message-----

From: Scott Mills [REDACTED]
Sent: Monday, June 15, 2020 10:19 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00160

To whom it may concern,

I strongly object to the increase in case 2020-00160. This company received a 50% increase a year or so ago. This is a ridiculous increase and I urge you to step in and stop this from happening.

Thank you,

Scott Mills

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC-Executive Director](#)
To: [REDACTED]
Subject: Case Number 2020-00160
Date: Wednesday, June 17, 2020 10:27:00 AM
Attachments: [June 15th, 2020.pdf](#)

Brandon Pennington,

Thank you for your comments on the application of Water Service Corporation of Kentucky. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00160, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00160.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC - Public Information Officer <PSC.Info@ky.gov>
Sent: Monday, June 15, 2020 4:29 PM
To: PSC-Executive Director <PSCED@ky.gov>
Subject: FW: Case Number 2020-00160

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

From: Brandon Pennington (BasicallyBrndn) <[REDACTED]>
Sent: Monday, June 15, 2020 4:09 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2020-00160

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov<<mailto:ServiceCorrespondence@ky.gov>> for any assistance.**

To whom it may concern,

Attached is the letter of intervention to case number 2020-00160 for the proposed increase for the City of Middlesboro from AJ Miller and Brandon Pennington.

Best,
Brandon Pennington

Sent from my iPhone

June 15th, 2020

Public Service Commission
221 Sower Boulevard
Frankfort, KY 40601
Case Number: 2020-00160

We are submitting a written request to intervene with the proposed increase by the Water Services Company of Kentucky. We understand that the proposed increase is for a 38.32% increase for infrastructure purposes, however, we are already paying rates much higher than other communities surrounding us. We are already paying over \$100 a month for our water usage. If there was a proposed increase that was much more reasonable, we would be less likely to object to the proposed increase.

Considering the global pandemic that we are currently in, how can you expect customers to be amicable to a rate increase, especially when we are already paying such high rates. Please consider declining the rate increase.

Best,


Alvin Joseph Miller


Brandon Michael Pennington

*James W Gardner
Sturgill, Turner, Barker & Moloney, PLLC
333 West Vine Street
Suite 1400
Lexington, KENTUCKY 40507

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Water Service Corporation of Kentucky
c/o Water Service Corp
500 West Monroe Street, Suite 3600
Chicago, IL 60661-3779

*M. Todd Osterloh
Sturgill, Turner, Barker & Moloney, PLLC
333 West Vine Street
Suite 1400
Lexington, KENTUCKY 40507